

Use Cases for the Offender Reintegration Toolkit Challenge

HARUKI



Haruki – Parole officer who supervises adults returning to their community following release from prison.

Monitors their activities to ensure adherence to the terms of their release; assists with obtaining and maintaining employment; provides on-going support by assisting with identifying a network of family and friends with a positive social orientation; and identifies social interests and activities that are geared toward improving bonds and ties to positive community members.

Haruki lives and works in New York City as a parole officer. Many of his parolees used opioids before their incarceration and although they did not use drugs in prison their problems with addiction remain. Too often he has seen them return almost immediately to drug use combined with alcohol. Many have died from overdose directly after release because their drug-free systems were more vulnerable to the dosage of opioids and the mix with alcohol. Robert knows that treatment and recovery support is essential for continued sobriety and adherence of his supervisees, and wants to find treatment and recovery resources to help them have a successful reentry. He also wants to learn more about what he can do to prevent overdose, or to help the families of his supervisees with preventing overdose, and to assist them with finding employment and housing. Ideally, he wants to have a resource that he can give to his supervisees to use.

MALCOLM



Malcolm – Recently released from prison, lives in a halfway house. Had a heroin addiction that he kicked in prison, wants to stay in recovery, go to school, and live on his own.

Malcolm lives in Chicago, Illinois in a halfway house for parolees. The halfway house provides housing, treatment, and assistance with re-entering society. Malcolm has a new job at a warehouse, which helps him to pay for his housing and re-establish his employment history. Eventually, he wants to go back to school to become an architect, a dream he abandoned when he started using heroin. Highly motivated, Malcolm participated in as many programs as he could while he was incarcerated. Criminal activity and addiction are things he wants to stay in his past, because he lost a wife and daughter while incarcerated. He knows that staying healthy and having a recovery community is essential to his mental health and recovery. The halfway house staff are helpful, but he wants to be independent. He is looking for information and resources online for people re-entering their community after release from the criminal justice system. He has a new phone which means he can access web information on his own.

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LOUISE



Louise – Mom to David, her 24 year old son who had an opioid addiction prior to his time in the criminal justice system. David is being released soon. *She provides support and housing to her son and wants to help him turn his life around once he is out of the criminal justice system.*

Louise lives in Concord, New Hampshire and is trying to prepare for her son David's release from the criminal justice system. David was depressed and had an opioid addiction problem when he was arrested, and though he has not used drugs in jail, she is concerned that he will return to drug use once he is home. She wants to help him find employment, recovery supports, and treatment for his depression. David graduated from college with high grades and good job prospects, but was in a car accident shortly after graduation. David developed depression along with his addiction to pain killers. As his prescription for pain killers ran out, he turned to heroin. He was arrested for theft and is almost finished serving his time. Louise wants to find a variety of resources to help her son with his reentry, including information on health insurance, peer recovery groups, treatment information, and risks for relapse.

MARIA



Maria – Case Manager at a Community Multi-Service Center *She is a licensed clinical social worker who manages the cases of a variety of people in the community needing social services.*

Maria lives in San Antonio, Texas and helps people in the community with a variety of resources and referrals for everything from food assistance, to housing, disability services, reentry services, and mental health and addiction. Over the course of a year she has many clients who are re-entering the community after serving time in the criminal justice system. While she knows all of the service organizations in the area, she would like a resource that she can give her clients that includes information on employment, health insurance, their legal rights,, and addiction, treatment, and recovery information. She provides as many resources as she can, but her aim is to promote independence, knowledge, and resilience in her clients. Having a one-stop resource directory to share with her clients so that they can utilize it on their own would be a great help.